

Here is the translation of the provided text into English:

General Terms of the Cleb's Med Boarding Service:

1. Information to the Owner

The company Cleb's Med commits to informing the owner in case of any issues during the animal's stay.

2. Animal Protection

The boarding service commits to protecting the animal from any mistreatment that could harm its health.

3. Hygiene and Food

The boarding service promises to maintain good hygiene for the animal, as well as provide it with sufficient food and fresh water throughout the stay.

4. Required Documents

The animal's vaccination record or passport must accompany the animal during its stay at Cleb's Med. The boarding service reserves the right to cancel the stay if these documents are not provided.

5. Treatments and Vaccinations

The dog must have received flea treatment and deworming before the stay.

The boarding service will only accept animals that are up-to-date with vaccinations against the following diseases:

- Dogs: Distemper, Parvovirus, Infectious Hepatitis, Leptospirosis, Kennel Cough
 - Cats: Typhus, Coryza
- Note: Kennel cough vaccination is not systematic. Make sure to ask your vet for this vaccination before booking.

6. Deposit and Cancellation Policy

A deposit will be requested upon booking, the amount of which varies depending on the length and period of the stay.

In case of cancellation, the deposit is non-refundable.

- During school holidays: The full amount of the stay is due after the deposit is paid.
- Outside school holidays: If the boarding service is informed one month before the start of the stay, 30% of the total amount is due; 50% between 30 and 15 days; 100% between 14 days and the arrival date.

7. Early Pickup and Payment

In the case of early pickup, no refund will be issued. The animal will only be returned after full payment of the remaining balance.

8. Animal Security and Return

For security reasons, the animal can only be returned to the person who signed the contract, unless otherwise indicated in the contract at the time of arrival.

9. Services Included in the Price

The daily price includes: accommodation, food, fresh water, a bed, and bowls. If the animal requires a specific diet, the food must be provided by the owner.

10. Additional Days

The owner must inform the boarding service of any additional days not initially booked and pay the corresponding fees upon the animal's return.

11. Veterinary Visit

If the animal's condition requires a visit to the vet, the owner gives permission for the boarding service to take appropriate action.

12. Veterinary Fees

In case of illness, accident, or injury, veterinary fees will be the responsibility of the owner, upon presentation of the bills at the time of return.

13. Health Problems

The owner must report any serious health issues before the stay. The boarding service declines any responsibility for complications related to these conditions.

14. Escape, Illness, Death

The boarding service declines any responsibility in the case of escape, illness, or death of the animal.

In the event of death, the owner has 48 hours to request an autopsy at their own expense.

15. Abandonment of the Animal

If the owner does not retrieve the animal on the scheduled date and there is no communication within 10 days after the contract ends, the boarding service will place the animal in a shelter and legal action will be taken.

16. Aggressive Behavior

If the animal displays aggressive behavior, the boarding service reserves the right to refuse any future bookings.

17. Respect for Schedules

Entry and exit times must be respected. Any changes require a prior appointment.

18. Responsibility for Transport

If you request the animal to be returned home and it shows aggressive behavior, the boarding service reserves the right to cancel this service.

19. Disputes

In case of dispute, only the court of Nivelles/Charleroi will have jurisdiction.